



# City of Burlington

Telephone (336) 222-5133 ♦ Fax (336) 570-6175

P.O. Box 1358

Burlington, NC 27216-1358

## NOTICE TO THE PUBLIC

### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

#### The City of Burlington Has Levels of Haloacetic Acids (HAA) Above Drinking Water Standards 13Q2

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Recent test results received on 6/24/13 indicated that our water system exceeded the Maximum Contaminant Level (MCL) for Haloacetic Acids at two (2) separate sample stations; one located at 2504 Glencoe Street and the other located 2616 Saddle Club Rd. The standard for the HAAs is 0.060 milligrams per liter (mg/L). The average levels of HAAs at these locations for the last 12 months were 0.0688 mg/L and 0.0608 mg/L, respectively.

#### What should I do?

It is not necessary for you to use an alternative (e.g., bottled) water supply or to provide additional treatment of your water as a result of this violation. This notice is just to keep our customers informed of the violation and our efforts to resolve this issue. However, if you have a specific health concern regarding this violation, consult your doctor.

#### What does this mean?

This is not an immediate risk. If it had been, you would have been notified immediately. However, ***some people who drink the water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.***

#### What happened? What is being done? When will the problem be corrected?

Haloacetic Acids (HAAs) are a byproduct of the disinfection process. The levels of these contaminants fluctuate throughout the course of the year with warmer months producing the highest levels. The City of Burlington has a good compliance history with HAAs. However, due to these recent violations, the City has been working closely with the North Carolina Division of Water Resources and other consultants to identify the cause of these exceedances and to make proper adjustments to the treatment process to reduce the levels of this contaminant. More recent sample results have indicated improvements to the HAA levels and we expect this violation to be resolved by December 2013.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. For more information regarding this notice, please go to our website at <http://www.ci.burlington.nc.us/index.aspx?nid=56>***

For more information, please contact:

Responsible Person Eric Davis	System Name City of Burlington	System Address (Street) 1302 Belmont St.
Phone Number 336-222-5133	System PWSID # 02-01-010	System Address (City, State, Zip) Burlington, NC 27215

**Violation Awareness Date: October 21, 2013**

**Date Notice Distributed: Insert in November 2013 billing statement**

#### Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: \_\_\_\_\_

(Signature)

Eric A. Davis

(Print Name)

6/24/13

(Date)



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## NOTICE TO THE PUBLIC

### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

#### The City of Burlington Has Levels of Haloacetic Acids (HAA) Above Drinking Water Standards 13Q3

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Recent test results received on 9/11/13 indicated that our water system exceeded the Maximum Contaminant Level (MCL) for Haloacetic Acids at one (1) sample station located at 2504 Glencoe Street. The standard for the HAAs is 0.060 milligrams per liter (mg/L). The average level of HAAs at this location for the last 12 months was 0.0653 mg/L. The amount of HAA observed during this most recent sample period was lower than the previous sample period and we expect this level to continue to drop as water temperatures decrease over the next several months.

#### **What should I do?**

It is not necessary for you to use an alternative (e.g., bottled) water supply or to provide additional treatment of your water as a result of this violation. This notice is just to keep our customers informed of the violation and our efforts to resolve this issue. However, if you have a specific health concern regarding this violation, consult your doctor.

#### **What does this mean?**

This is not an immediate risk. If it had been, you would have been notified immediately. However, **some people who drink the water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.**

#### **What happened? What is being done? When will the problem be corrected?**

Haloacetic Acids (HAAs) are a byproduct of the disinfection process. The levels of these contaminants fluctuate throughout the course of the year with warmer months producing the highest levels. The City of Burlington has a good compliance history with HAAs. However, due to these recent violations, the City has been working closely with the North Carolina Division of Water Resources and other consultants to identify the cause of these exceedances and to make proper adjustments to the treatment process to reduce the levels of this contaminant. More recent sample results have indicated lower HAA levels and we expect this violation to be resolved by December 2013.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. For more information regarding this notice, please go to our website at <http://www.ci.burlington.nc.us/index.aspx?nid=56>**

For more information, please contact:

Responsible Person Eric Davis	System Name City of Burlington	System Address (Street) 1302 Belmont St.
Phone Number 336-222-5133	System PWSID # 02-01-010	System Address (City, State, Zip) Burlington, NC 27215

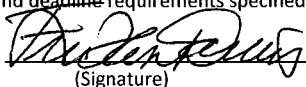
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Owner/Operator:

  
(Signature)

Eric A. Davis  
(Print Name)

9/11/13  
(Date)